

# **Partnership Hub Training Manual**

Contact Us: <u>Worcester.Specification@uk.bosch.com</u>



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- 1. Login to the Partnership Hub
- 2. From the Homepage, Select the **Register Guarantees** Quick Link.

Welcome,	Caitlin	Foxall	PRIMARY
----------	---------	--------	---------

Quick Links		
_∕ Register Guarantees	Manage Guarantees	$r_{\rm fb}^2$ Manage DCS Agreements
്പ് Manage Claims	Manage contacts	Secondact support
နာ Bulk upload		
₽ Edit your quick links		

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- 3. Select the type of registration, 'Create WB Guarantee'
- Then, choose your DCS 4. Agreement. Using the dropdown boxes, choose the contract you require to register the boiler against and then select 'Begin Registration'.

	Create a new guarantee		$ imes$ Return to admin $\mid$ Q Search
Home V Manage V Welcome, C			Notifications
	① Create WB guarantee	🕀 Bulk upload	
QUICK LINK	Use this option to register any product with Worcester Bosch	Use this option to upload multiple guarantees at once.	
@ Register Guarantees	vnetner that's gas, oil or renewables.	Not applicable for Gas Safe.	S Agreements
2 Manage Chilms		_	
ea manage claims		Next	
යා Bulk upload			
Ledit vour guick links			
-			
WORCESTER BOSCH		Partnership 🚮 🕞 Return to	admin   🔍 Search
Home v Manage v Sur	nort v Account v		Notifications

Guarantees

#### Please select a DCS Agreement to begin registration

DCS Agreement			
Boilers (117023045)			
None		×	
	Degie Degistration		



### Guarantees



### Worcester product details

Please enter the serial number and installation location of the product you wish to register, then press "Add Product" to add it to the list.

You can add as many products as you like for the same address, which will register them all on the same Guarantee.

• Please note: If you have installed products from a system care package please select the bundle product type and use the serial number on the care package rather than the individual products.			
Туре	Product serial number		
Boiler	Greenstar 24i System		圇
	55703769504217733600006		
		Γ	
			+ Add another product
		Fields r	narked with an * are required
Back			Continue

- 5. The next step involves entering the details of the product(s).
- Select 'Add' and then the product is now added ready to complete the registration.
- Repeat this step for any accessories or products required
- Select continue once all products have been added to the registration

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### Installation details

Date work was completed * Thursday 1st May 2025	Benchmark Commissioning Checklist *
Has a system flush been performed?	Has an inhibitor been used?
○ Yes ⊛ No	() Yes () No

#### Installation Address \*

nit Number Building Name		House N	umber
	Bosch Thermotech	ology	
Street *		District	
Cotswold Way			
City •		Postcode *	
Worcester		WR4 95W	
Do you have a promo code?			
Promo code			
JPRN		Customer Reference	
Enter UPRN		Enter customer reference	

Fields marked with an \* are required



- 6. The next step involves completing the installation details.
- Please ensure sections with a \* are completed ٠ as these are mandatory fields. Once this has been completed, select 'Continue' to proceed.



### **Customer Details**

Customer type *	Title *
Owner 🗸	Mr 🗸
First name *	Last name *
Home	Owner
Telephone number	Mobile number
Email address	
Send a confirmation email to the customer? *	
🔿 Yes 🛞 No	
Alternative Contact Does this notification have a secondary contact, such as a landlor sent to a different address?	d or housing association where the certificate would need to be
	Fields marked with an * are required.
Back	Continue

- 7. The next step involves completing the details of the customer.
- Please ensure all mandatory fields with a \* are completed, otherwise the registration will not complete.
- It is not necessary to complete all the details, please only complete the details that are available.
- There is also the option here to add alternative contacts if required. When this is completed, please select 'Continue'.

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- 8. The final step involves reviewing the guarantee.
- Please ensure all the details are as accurate as possible. If there are any details that are incorrect, it is possible to select 'Edit' to alter the information you wish to change.
- To complete the registration, ensure 'Confirmation of Details' is checked, as demonstrated below, and then select 'Continue'.

### **Worcester Product Details**

Name	Greenstar 24i System
Serial Number	55703769504217733600006
Customer Details	∠⁄∂ Edit
Customer Status	Owner
Title	Mr
First Name	Home
Last Name	Owner
Telephone Number	-
Mobile Phone	
Email	-
Send Email Confirmation	No

#### Confirmation of Details

Tick this box to confirm that, to the best of your knowledge, all details entered relating to this guarantee are correct 🖌

Back



Continue

- 9. The guarantee has now been registered, and you will be able to download the Guarantee Certificate.
- It is possible to return to the Partnership Hub home screen or conduct another registration.



### Guarantees

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1. From the Homepage, Select the Register Guarantees Quick Link.

### Welcome, Caitlin Foxall PRIMARY

### **Quick Links**





- 2. Select Create WB Guarantee from the pop-up
- 3. Then select the DCS agreement you would like to register against and click 'Begin registration'

	Create a new guarantee	e s	Return to admin \mid 🔍 Search
Home V Manage V			Q Notifications
Quick Link	⊕ Create WB guarantee Use this option to register any product with Worcester Bosch whether that's gas, oil or renewables.	Bulk upload Use this option to upload multiple guarantees at once. Not applicable for Gas Safe.	SArraemants
Anage Claims		Next:	port
Pulk upload			
Sworcester 🗐 BO	SCH	Partnership	eturn to admin $\mid$ Q <sub>6</sub> Search



#### Please select a DCS Agreement to begin registration

DCS Agreement		
Boilers (117023045)		
None	×	
	Pagin Pagistration	
	Begin Registration	

4. Select the option 'Guarantee with Gas Safe notification' on the right hand-side.

### Which type of registration do you want to create?

This DCS agreement includes the option to create a Gas Safe notification. Please select the option you wish below.



Worcester guarantee

Use this option to register any product with Worcester Bosch whether that's gas, oil or renewables.



Guarantee with Gas Safe notification

Use this option to register your installation with Worcester Bosch and Gas Safe at the same time.

If you are submitting a Gas Safe registration on behalf of an organisation, please select the organisation below.

Select an organisation



Gas Safe Register is a registered trademark of the HSE and is used under licence.



# Gas Safe Notification

# Creating a Gas Safe Registration

- 5. The next step involves entering the details of the product(s).
- Select 'Add' and then the product is now added ready to complete the registration.
- Repeat this step for any accessories or products required
- Select continue when all products have been added to the registration

### Guarantees



### Worcester product details

Please enter the serial number and installation location of the product you wish to register, then press "Add Product" to add it to the list.

You can add as many products as you like for the same address, which will register them all on the same Guarantee.

• Please note: If you have installed products from a system care package please select the bundle product type and use the serial number on the care package rather than the individual products.

Туре	Product serial number	Location	i
Boiler	Greenstar 24i System ✓ Gas Safe Registrable 55703769504217733600006	Kitchen	Ŵ
You have regist	ered 1 / 6 Gas Safe notifiable items		+ Add another product
Non-Word	cester appliances: Please notify additional items for building regulation	s compli	ance
		Fields	marked with an * are required.
Back			Continue





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### Installation details

Date work was completed *	Property Type *
Thursday 1st May 2025	Detached 🗸
Is this a new build property?	Benchmark Commissioning Checklist *
🔿 Yes 🛞 No	Benchmark Commissioning Checklist completed
Has a system flush been performed?	Has an inhibitor been used?
⊖ Yes ⊛ No	🔿 Yes 🛞 No

#### Installation Address \*

Can't find your address? Enter your address details manually.	
lo you have a promo code?	
Promo code	
PRN	Customer Reference
Enter UPRN	Enter customer reference
(as this installation sub-contracted? *	
Yes No	
elect the engineer who completed the installation *	
NATalie Portman (4955564)	~
mail confirmation to the installing engineer? *	
) Yes 🔿 No	
	Fields marked with an * are required
	Continue

- 6. The next step involves completing the installation details of the product.
- Please ensure sections with a \* are completed as these are mandatory fields.
- Fields towards the bottom of this page require you to select the installing engineer to notify Gas Safe. (It is also possible to select Sub-Contractor and enter the Company Gas Safe number along with the installing engineers Gas Safe Card number.
- Once this has been completed, select 'Continue' to proceed.

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- 7. The next step involves completing the details of the customer.
- Please ensure all mandatory fields with a \* are completed.
- There is also the option here to add alternative contact details. (Please note, Alternative contact details can be filled in to have the physical Gas Safe certificate sent to another address. Once the Alternative contact details have been filled out, ensure you select the address to send the Gas Safe certificate to from the drop down.)
- When this is completed, please select 'Continue'.

Owner       Mr         First name *       Last name *         Mome       Owner         Telephone number       Mobile number         Email address	
First name * iome iome iome iome iome iome iome iome	
Home   Owner   Relaphone number   Mobile number   Email address   Send a confirmation email to the substrative contact?*   Orse (*) No    Take*	
Teleshone number  Teleshone nu	
Telebone number Mobile number     Email address     Email address     Send a confirmation email to the customer?*     Yes @ No     Alternative Contact   Does this notification have a secondary contact, such as a landlord or housing association where the certificate would need to be sent to a different address?     Customer type *     Please select     First name *   Evaboree number     Mobile number     Email address     Email address     Send a confirmation email to the alternative contact?*     Yes @ No     Alternative Contact Address	
Email address  Email address  Methods confirmation email to the customer?*  Methods select  First name *  First name *  Email address  Email address  Send a confirmation email to the alternative contact?*  No **********************************	
Email address	
Send a confirmation email to the customer?*  Ves  No  Alternative Contact Does this notification have a secondary contact, such as a landlord or housing association where the certificate would need to be sent to a different address?  Customer type *  Please select  Please select  First name *  Email address  Send a confirmation email to the alternative contact?*  Yes  No  Alternative Contact Address	
Send a confirmation email to the customer?*  Yes  No  Alternative Contact Does this notification have a secondary contact, such as a landlord or housing association where the certificate would need to be sent to a different address?  Trite *  Please select  First name *  Pleas	
Send a confirmation email to the alternative contact? * Send a confirmation email to the alternative contact?*	
Alternative Contact Dees this notification have a secondary contact, such as a landlord or housing association where the certificate would need to be sent to a different address?  Customer type*  Please select  First name*  Telephone number  Mobile number  Email address  Send a confirmation email to the alternative contact?*  Yes @ No  Alternative Contact Address	
Alternative Contact Does this notification have a secondary contact, such as a landlord or housing association where the certificate would need to be sent to a different address?  Customer type *  Please select  Please select  First name *  Last name *  Telephone number  Mobile number  Email address  Send a confirmation email to the alternative contact? *  Yes  No  Alternative Contact Address	
Alternative Contact Does this notification have a secondary contact, such as a landlord or housing association where the certificate would need to be sent to a different address?	
Alternative Contact Does this notification have a secondary contact, such as a landlord or housing association where the certificate would need to be sent to a different address?  Customer type *  Please select  First name *  Title *  Please select  First name *  Telephone number  Mobile number  Email address  Send a confirmation email to the alternative contact? *  Yes  No  Alternative Contact Address	
Does this notification have a secondary contact, such as a landlord or housing association where the certificate would need to be sent to a different address?	_
sent to a different address?	~
Customer type *  Please select  Please select  First name *  Iast name	
Customer type • Title • Please select  Please select  First name • Last name • [	
Please select       Please select         First name *       Last name *         felephone number       Mobile number         Email address	
Erist name *	
First name * Last	
Telephone number  Mobile number  Email address  Send a confirmation email to the alternative contact?*  Yes  No  Alternative Contact Address	
Telephone number Mobile number	
Email address  Email address  Send a confirmation email to the alternative contact? *  Yes  No  Alternative Contact Address	
Email address Send a confirmation email to the alternative contact? * Ores  No Alternative Contact Address	
Email address Send a confirmation email to the alternative contact? *	
Send a confirmation email to the alternative contact? * Yes  No Alternative Contact Address	
Send a confirmation email to the alternative contact? * Yes  No Alternative Contact Address	
O Yes ® № Alternative Contact Address	
Alternative Contact Address	
Alternative Contact Address	
Search your address	
Can't find your address? Enter your address details manually.	
which address should the Gas bare Notification certificate be delivered to?	
Mirage Select	
Fields marked with an * ar	e requir
Back	

- 8. The final step involves reviewing the guarantee.
- Please ensure all the details are as accurate as possible. If there are any details that are incorrect, it is possible to select 'Edit' to alter the information you wish to edit.
- To complete the registration, ensure 'Confirmation of Details' is checked, as demonstrated below, and then select 'Continue'.

### Gas Safe Registration Details

Is New Build?	No
Local Authority	Worcester City Council
Subcontracted Installation	No
Installing Engineer	NATalie Portman (4955564)
Send Installer Email Confirmation	Yes

#### Worcester Product Details

Name	Greenstar 24i System
Serial Number	55703769504217733600006
Location	Kitchen

### **Customer Details**

Customer Status	Owner
Title	Mr
First Name	Home
Last Name	Owner
Telephone Number	
Mobile Phone	
Email	
Send Email Confirmation	No
Confirmation of Details Tick this box to confirm that, to the best of your and accurate.	knowledge, all details entered relating to this guarantee are correct 🕑
Back	Continue
	$\sim$



🖉 Edit

🥒 Edit

- The guarantee has now been submitted, and you will be able to download the Guarantee & Gas Safe 9. Certificates.
- It is possible to return to the Partnership Hub home screen or conduct another registration. •



#### This notification is currently being processed with the Gas Safe Register and you will receive another email to confirm whether this was successful or not. If any problems were found with the notification, you will be able to amend these using the link in the email

Once your Gas Safe notification has been successful, it will take approximately 10 working days for the Building Regulations Certificate to be





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### Guarantees







1. From the Partnership Hub home screen, select the Bulk Upload option from the Quick Link bar.

### Welcome, Caitlin Foxall PRIMARY



### 2. This will take you to a screen where you can upload your .csv file for registration





3. Please complete the template that is linked and save as a .csv file The template contains colour coded columns;

- Green columns: mandatory
- Red columns: One column to be filled in
- White columns: only complete if required
- When filling in serial numbers, please use dashes and when filling in installation date, please use slashes.
- Further guidance for completing this template are available by selecting the 'Instructions' button.



Step 6. Once complete, save the spreadsheet to your computer as a CSV file. This can be done by clicking 'Save As' and selecting CSV (Comma delimited) from the 'Save as Type' options. In the Partnership Hub, click on Browse to select your saved CSV file and click on 'Upload CSV'.

agreements that you fill in separate spreadsheets for each DCS agreement.

**Step 7.** The Partnership Hub will then upload your registrations and if there is an issue this will be displayed in the '**Uploads**' section at the bottom of the bulk upload page. Errors will be presented in a separate CSV file for review.

If you are still experiencing difficulties in uploading your registrations, please contact the team at **worcester.specification@uk.bosch.com**.



4. To upload the file, select 'Chose file' and locate your CSV file. Once selected, click on the Upload CSV button and this will start processing your Bulk Upload.

Guarante	es				
Bulk Uploa	d				
Please download the fi below to submit your fi	le template be ile. You can che	low in order fo eck the status o	r you to start your bulk u of your upload below.	pload. On completing file pl	ease use the upload link
*Download template	e 🖹 Instructi	ions			
Upload Choose File No file of Cupload CSV	hosen				
Uploads					
Date Submitted	Progress	Status	Estimated Finish	Estimated Time Left	Action
19-05-2025 10:34	100 %	Complete	19-05-2025 10:35	Less than a second	Download Errors

• The status of your upload is displayed as shown below.







# Bulk Upload Error FormImage: Second Error FormIdentifying & Fixing Upload ErrorsImage: Second Error Form





### Bulk Upload Error Form Identifying & Fixing Upload Errors

1. If errors are identified on the bulk upload, the portal will generate an error form to download.

### Uploads

Date Submitted	Progress	Status	Estimated Finish	Estimated Time Left	Action
19-05-2025 10:34	100 %	Complete	19-05-2025 10:44	Less than a second	Download Errors

### 2. Once opened, the error form will note what has caused the error.

	Z	AA	AB	AC	AD
1 be	enchmark_checklist_completed	system_cleanse_completed	system_inhibitor_added	customer_reference	Error
2 Ye	es				Product serial number is invalid - 0000-000-0000000-000000000

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### Bulk Upload Error Form Identifying & Fixing Upload Errors

3. The next step involves fixing the issue(s) mentioned in the error message(s).

- If the error message is saying the serial number is invalid, please check the serial number has been inputted correctly. If it is correct, please send an image of the serial number badge or sticker to the Worcester Specification Team.
- If the error message is that the serial number is already registered, please check whether this serial number has already been registered by yourselves using the Guarantees section of your Portal. In the event it was not registered by yourselves please contact the Worcester Specification Team.
- If the error message is that the product is not on your chosen agreement, please check the correct DCS
  agreement has been selected, if so please contact the Worcester Specification Team along with the serial
  number to have this added onto your Agreement.



### Bulk Upload Error Form Identifying & Fixing Upload Errors

4. The file needs to be saved again for it to re-upload.

NB: Please only include registrations which were included in the Error Report, all other registrations uploaded in the first Bulk Upload will have been successfully registered.

• When saving the file, ensure the file is saved separately to the one that was originally uploaded. Upload this file again, following the same steps as before.





# Claim Submission Submitting a claim on your DCS Agreement





# **Claim Submission**

# Submitting a claim on your DCS Agreement

⊘ Register Guarantees	🗒 Manage Guarantees	്ട് Manage DCS Agreements
ු Manage Claims	Manage contacts	ରୁ Contact support
ာ Bulk upload		
Edit your quick links		

1. From the home screen of the Partnership Hub, select Manage Claims from the Quick Links.

Home > Claims



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# **Claim Submission**

## Submitting a claim on your DCS Agreement

3. A pop up modal will ask you to confirm the DCS agreement you would like to make a claim against. Once selected from the drop down, select next.





4. Once the DCS Agreement has been selected, the Popup modal will display the credits that can be claimed. To create your new claim, please press Submit Claim.



# **Claim Submission**

### Submitting a claim on your DCS Agreement

- 5. Once the new claim has been submitted, you will be taken back to the claims screen where you will be able to see the most recent claims submitted.
- The table below details specifics for each claim and provides a downloadable report.

	Table filte	rs						
	DCS agreements	5 5	Submission st	art date	Submission e	nd date	Status	
	All DCS agreement	ts 🗸	dd/mm/yyyy	Ē	dd/mm/yyyy		All statuses $~~\lor~$	
	Credits Range							
	All credits ranges	$\sim$						
	Reset filters							
							All claims will be added to the re unless you select specific claims	port
۹, 5	Search by DCS Agreement	: or Claim 1					Download table as repor	t
	DCS Agreement ref	Submission d	ate 🗧 Claim ref	Credits 🗧	Number of products	Status 🗘	Notes	A
	117023045	19/05/2025	12705578	100.00 궁	1	Submitted		
	117023045	16/05/2025	12705577	200.00	2	Submitted		
	117023045	15/05/2025	12705576	200.00	2	Partially complete	this contains a duplicated serial number	
	117023045	08/05/2025						
		00/03/2023	12705565	0.00	0	Submitted		
	117023046	01/05/2025	12705565	100.00	0	Submitted Submitted		
	117023046 117023045	01/05/2025	12705565 12705555 12705554	0.00 100.00 500.00	0	Submitted Submitted Rejected		
	117023046 117023045 117023045	01/05/2025 01/05/2025 23/04/2025	12705565 12705555 12705554 12705547	100.00 500.00 200.00	0 1 5 2	Submitted Submitted Rejected Submitted		

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# Guarantee Search Viewing your Registrations





### **Guarantee Search** Viewing your Registrations

1. From the home screen of the Partnership Hub, select 'Manage Guarantees' from the quick links bar.

⊿ Register Guarantees	🔋 Manage Guarantees	e <sup>e</sup> , Manage DCS Agreements
<sub>දේ Manage</sub> Claims	Manage contacts	A Contact support
A Bulk upload		
₽ Edit your quick links		

### Guarantees

Home > Guarantees

Table filte	ers						
DCS agreement	5	Installation sta	rt date	Installation er	nd date	\$)	
All Active DCS agr	reem 🗸	dd/mm/yyyy		dd/mm/yyyy			Ň-
Advanced filters 🖄 Submission star	rt date	Submission end c	late Ga	s safe notified?		Reset Products installed	filter
dd/mm/yyyy	Ē	dd/mm/yyyy	E Al	ll gas safe notified	$\sim$	All products installed	$\sim$
Uploader		Claim status					
All uploaders	$\sim$	All claim statuses	$\sim$				

- 2. The next screen will then give you a view of all registrations made on all DCS Agreement.
- This can be filtered using the Table Filters.

**Quick Links** 

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Create New Guarantee



### **Guarantee Search** Viewing your Registrations

- 3. You can search serial numbers & post codes using the search box above the table.
- Using the action button will allow you to view individual registrations as well as Download the Guarantee Certificate.

Guarantees





# Incomplete Guarantees How to view your Incomplete Registrations





# **Incomplete Guarantees**

### How to view your Incomplete Registrations

Q

1. From the home screen of the Partnership Hub, select Manage Guarantees from the Quick Links.

2. If you have Incomplete Guarantees, these will be made visible by a banner on screen with an option to view and complete them.

Quick Links			
_	🗒 Manage Guarantees	ം <sup>9</sup> ന് Manage DCS Agreements	]
ේ. Manage Claims	Manage contacts	A Contact support	]
🗇 Bulk upload			
Home $\vee$ Manage $\vee$ S	Support $\vee$ Account $\vee$		Notifications
Home > Guarantees			
Guarantee	S		Create New Guarantee
A There are <b>1 incomplete</b> g	uarantees. <u>Click here</u> to view them and c	omplete.	
Table filters			
DCS agreements	Installation start date	Installation end date	
All Active DCS agreem.	V dd/mm/yyyy 🖻	dd/mm/yyyy 🖻	1 - 1
Advanced filters $\checkmark$			Reset filters





### **Incomplete Guarantees**

### How to view your Incomplete Registrations

3. A modal will then display on screen showing each Incomplete Guarantee on your account and the progress.

Incomplete Guarantees					×		
Q Search by serial number or postcode							
DCS Agreement ref	Date Installed	Postcode	Gas Safe Registration	Progress	Action		
117023045			✓	0%	View		

4. Selecting View and then edit will allow you to continue submitting the Guarantee. At the end of this you will be able to Download the Guarantee Certificate.

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# Guarantee Report How to download a Guarantee Report





### **Guarantee Report** How to download a Guarantee Report

1. From the home screen of the Partnership Hub, select 'Manage Guarantees' from the quick links bar

Quick Links		
⊿ Register Guarantees	🗒 Manage Guarantees	ه. Manage DCS Agreements
ംപ്പ് Manage Claims	Provide the second seco	ରୁ Contact support
A Bulk upload		
ℒEdit your quick links		

2. It is then possible to use the table filters to display certain registrations.



### **Guarantee Report**

### How to download a Guarantee Report

### Guarantees

Create New Guarantee

3. Once the table has been filtered and results are displayed, it is possible to use the '*Download Table as Report*' button to produce a spreadsheet containing full details of each registration.

#### A There are 1 incomplete guarantees. Click here to view them and complete. **Table filters** Installation end date DCS agreements Installation start date . 12/04/2025 ... All Active DCS agreem... $\vee$ 10/04/2025 Advanced filters $\checkmark$ Reset filters All guarantees will be added to the report unless you select specific guarantees Download table as report Q. Search by serial number or postcode Submission DCS Installation Number of Gas safe Agreement ref Product Description date date notified? products Customer name Postcode Uploader Act 117023045 Greenstar 24i 10/04/2025 28/04/2025 2 test certs WR4 Caitlin Foxall V System 9SW PRIMARY





# DCS Agreement Overview How to view your DCS Agreements





### **DCS Agreement Overview** How to view your DCS Agreements

1. From the homepage of the Partnership Hub, select Manage DCS Agreements from the Quick Links box.

### **DCS** Agreements



#### **Quick Links**

	🗒 Manage Guarantees	്ട് Manage DCS Agreements
a <sup>0</sup> Manage Claims	Manage contacts	A Contact support
A Bulk upload		

2. The following screen contains a table with your DCS Agreements, it is possible to view these by selecting the View button.

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### **DCS Agreement Overview** How to view your DCS Agreements

3. This screen shows you specific details for this Agreement. You can see the Guarantees registered, claims made and the products on your agreement.

#### DCS Agreement Ref: 117023045 nload DCS Agre (i) View the Worcester Bosch Terms & Conditions **Agreement Details** Start Date 01-01-2025 End Date 31-12-2025 117023045 Total credits you can claim 153 990 0 Boilers Partnership Hub Alph Credits Left 153,090. Scott Payter-Harri /iew product list belo

What do these numb	ers mean?		
$\bigcirc$	Completed Guarantees Toducts Remaining on Contrac See Incomplete Guarantees Toducta Guarantee Toducta Gu	:t	View all guarantees
Customer name	Post code	Installation date	Action
Owner Home	WR4 9SW	01/05/2025	View
Home Owner	WR4 9SW	01/05/2025	View
		01/05/2025	View
Home Owner	WR4 95W		
Home Owner Hannah Gas Safe	WR4 95W	01/05/2025	View

What do these i	numbers mean?		
C	Total Credits (12,5000) Credits Already Claimed (500,00) Credits Available to Clai	m	View all c
Claim ref	Submission date	Credits	Action
12705578	19/05/2025	100.00	Create Claim Report
12705577	16/05/2025	200.00	Create Claim Report
12705576	15/05/2025	200.00	Create Claim Report
12705565	08/05/2025	0.00	Create Claim Report

#### Products

Desduct Number	Dreduct	Start Date	End Date	Cupropted Length	Credito	Quantity	
Product Number	Froduct	Start Date	End Date	Guarantee Length	Credits	Quantity	
7733600006	Greenstar 24i System	01-01-2025	31-12-2025	7 yrs	100.00	13/50	
7733600433	Greenstar System Pack 1 Easy White RF	01-01-2025	31-12-2025	7 yrs	100.00	0/50	
7733600266	Greenstar System Filter Mini	01-01-2025	31-12-2025	7 yrs	100.00	1/50	
7733600373	Greenstar 4000 30kW Combi NG	01-01-2025	31-12-2025	10 yrs	100.00	0/50	
7733600401	Comfort+ II RF System Pack	01-01-2025	31-12-2025	3 yrs	20.00	0/200	
7733600371	Greenstar 4000 25kW Combi NG	01-01-2025	31-08-2025	6 yrs	250.00	0/500	

